

**Russell Hobbs Slow Cooker
(Model #RHSC605D)**

Last updated: 16th March, 2011

If you have a question that is not covered below, feel free to Contact Us.

Q. What should be included in the box?

- Slow cooker body
- Ceramic insert
- Glass lid
- Instruction/recipe book

Q. How much power does it use?

- The Slow cooker used approx 320 watts.

Q. How does it work?

- A slow cooker provides a gentle heat source to slowly cook your foods. The ceramic insert holds in heat and aids in evenly distributing heat through the food.

Q. What do I need to do before I cook in it?

- Place 4 cups of water in the ceramic insert.
- Place the ceramic insert inside the slow cooker and turn it on high for 40 minutes.
- Empty out the water from the ceramic insert and then it is ready to use.

Q. What can I cook in it?

- A slow cooker can be used to cook anything an old fashioned crock pot used to cook.
- This includes soups, meats, casseroles, desserts, stews, roasts, etc.

Q. Is it safe to leave unattended?

- The slow cooker is safe to leave unattended for the duration of the cooking process
- Once the cooking time has elapsed the slow cooker will switch to the keep warm mode.
- The keep warm mode will continue to cook the food.
- The keep warm mode will last up to 20hours.
- After this time the slow cooker will shut itself off.

Q. Why do I need to preheat it?

- Many recipes require preheating the ceramic bowl.
- As the slow cooker can take up to 4 hours to reach temperature, the 20 minute preheat time allows the ceramic bowl to heat up.
- Preheating the slow cooker and helping the food reach temperature quicker shortens cooking times.
- Not preheating the slow cooker can increase the chances of bacteria forming in foods that take a long period of time to heat up.

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Q. How long should I cook foods for?

- Always follow the recipes and adjust times to personal preferences. See the conversion chart below, use only as a guide.

Oven or Stove Top Cooking	LOW	HIGH
15-30mins	4-6 hrs	1.5-2.5 hrs
35-45mins	6-8 hrs	3-4 hrs
50mins-3hrs	8-16 hrs	4-6 hrs

Q. What happens if I take the lid off when it is on?

- Every time the lid is removed it adds approx 20 minutes to the cooking time.
- This will vary depending on what you are cooking and how long the lid is removed for.
- Liquids will re-reach temperature quicker than solid pieces of meat.

Q. If the recipe says cook on low for 8 hours but I don't have enough time, how long should I cook it on high?

- Every 2 hours on LOW = 1 hour on HIGH

Q. Why do I need to pre cook kidney beans?

- Kidney beans are very poisonous if eaten uncooked.
- As hard beans and vegetable take longer to cook than most other foods in a slow cooker it is important to pre cook the kidney beans to ensure they are thoroughly cooked by the end of the cooking time.

Q. Can I use the ceramic bowl in the oven?

- No. The ceramic insert can only be used in the slow cooker.
- It can NOT be used in a microwaves, oven, stove top etc.

Q. Why can't I change the time on the display?

- The time on the display can only be changed when the unit is not in a cooking mode.

Q. Does food need rotating?

- No. Due to the slow gentle cooking action food will cook evenly and thoroughly, requiring to rotating.

Q. Why is food stuck on the bowl?

- Some food will cook to the edges of the bowl.
- As the lid must be left on during the duration of the cooking process it is not possible to continually stir foods to prevent a little from sticking.
- When the cooking process has finished simply remove all food items and fill it with water so soften stubborn grime.

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Q. Is it dishwasher safe?

- Only the ceramic bowl is dishwasher safe.
- It must be removed as soon as the wash cycle has finished.

Q. How do I clean the lid?

- Soak in a sink with warm soapy water and wash with a soft cloth.

Q. Can I cook frozen food?

- No.
- A slow cooker can take up to four hours to reach temperature.
- Foods that are frozen can take even longer to heat and can therefore be grounds for bacteria to breed.

Q. What do the different settings do?

- Low- Normal slow cooking process.
- High- 'faster' slow cooking process.

Q. How long is the warranty?

- Defects affecting product functionality appearing within two years of the purchase date will be corrected by replacement or repair provided the product is used and maintained in accordance with the instructions.

Q. I have lost my instruction book. How do I get another?

- Go to our website www.russellhobbs.com.au
- Salton Service on Free Call 1800 427 842